



# Lodging Agreement

Neffsville Veterinary Clinic (NVC) agrees to exercise due and reasonable care and to keep the premises sanitary and properly enclosed. Pet(s) will be fed, watered regularly, and housed in safe, clean quarters. The NVC Pet Resort is staffed with attendants from 6:30am to 9pm. We do not have an attendant overnight.

The services provided are done so without liability for loss or damage from disease, death, running away, theft, fire, and from injury or damage done by animals to people, other animals, property, or other unavoidable circumstances. Diligence and care have been exercised in preparing a safe facility for pets. The undersigned releases NVC, its owners, and employees from all risks and damages which may occur during lodging. Employees reserve the right to separate or move above pet(s) to another area of the facility should they deem it necessary, and this may incur additional charges. NVC is not responsible for loss or damage to any pets' belongings.

We will not release an animal to someone other than the owner without prior authorization from the owner. No pet shall be released until all charges are paid in full. The pet owner agrees to notify NVC Pet Resort staff in advance if there is any change in the departure date and time. Any pet left unclaimed for (7) days from the scheduled checkout date shall become the property of NVC. Fees incurred for the care of unclaimed pets will be turned over to collections. The pet owner or his agent agrees to pay reasonable legal fees and costs incurred by NVC in the collection of outstanding bills. The owner or his agent also agrees to pay for any site damages beyond normal wear and tear incurred by his pet(s).

## **Medical Illness Policy:**

Should your pet become ill or need medical attention, we will call the emergency numbers listed above regarding your pet's symptoms, treatment options, and estimate of costs. If we find no one can be reached and your pet(s) require(s) treatment to relieve immediate discomfort or to resolve an important medical or surgical condition, we will act based on your wishes indicated.

- Please perform whatever services the doctor deems necessary for the best care of my pet until someone can be reached. This includes only non-elective treatments and necessary diagnostics.
- I authorize up to (circle one or indicate amount) **\$100** **\$200** \$\_\_\_\_\_ in medical care for my pet(s) until someone can be reached.
- Do not administer any medical treatment until specific authorization is given. I understand my pet will NOT be treated.

## **Social Media Marketing:**

Neffsville Veterinary Clinic utilizes social media marketing as a business form of marketing and as an education resource for pet owners. Within the context of promoting the business, we would like to use images, videos, and /or information while lodging. You may or may not wish to participate as outlined below. If you do not wish to participate simply check the last box below.

- Photos/Videos of my pet
- My pet's name (first name only)
- I do NOT grant permission to use any Photos or Videos of my pet

I hereby, the undersigned, do hereby grant permission to Neffsville Veterinary Clinic to use the above material for social media. I release you, your representative, employees, managers, members, officers, parent companies, subsidiaries, and directors, from all claims and demands arising out of or in connection with any use of said "Materials", including, without limitation, all claims for invasion of privacy, infringement of my right of publicity, defamation and any other personal and/or property rights. The provisions in this agreement apply to all occasions of pet lodging at NVC within twelve months of the date below by the undersigned at Neffsville Veterinary Clinic.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_ Account: \_\_\_\_\_