



# Neffsville Pet Resort



## Lodging Check-In Form

Account Number: \_\_\_\_\_ Pet's Name: \_\_\_\_\_ Client's Name: \_\_\_\_\_

Lodging Dates: \_\_\_\_\_ to \_\_\_\_\_ Room: \_\_\_\_\_ Nightly Charge: \$ \_\_\_\_\_

Please fill out the following information for the pet listed above. If multiple pets are staying with us, please fill out a separate form for each pet.

**Emergency Contact Information:** Phone Number: \_\_\_\_\_ Name: \_\_\_\_\_

**Alternate Contact Information:** Phone Number: \_\_\_\_\_ Name: \_\_\_\_\_

### Feeding Instructions

Type of food (circle one):                      Science Diet food                      My own food

Feed my pet (circle one):                      Once a day (AM or PM)                      Twice a day                      Three times a day

Amount of food given: \_\_\_\_\_                      Last time he/she ate: \_\_\_\_\_

If your pet is not eating may we entice them? (Parmesan cheese, canned food, etc)                      Yes                      No

### Medication Instructions (\$5.00 per day for any lodger on medication)

In your pet on medication?                      Yes                      No                      Last time he/she has medications: \_\_\_\_\_

Medication Name: \_\_\_\_\_                      Instructions: \_\_\_\_\_

Medication Name: \_\_\_\_\_                      Instructions: \_\_\_\_\_

Medication Name: \_\_\_\_\_                      Instructions: \_\_\_\_\_

If your pet is diabetic and on insulin, there is an **\$11.00 per day** charge (in lieu of any other medication charges). This fee covers insulin administration, hazardous waste disposal fees, and monitoring.

### Medical Illness Policy

Should your pet become ill or need medical attention, we will call the emergency numbers listed above regarding your pet's symptoms, treatment options, and estimate of costs. If we find no one can be reached and your pet(s) require(s) treatment to relieve immediate discomfort or to resolve an important medical or surgical condition, we will act based on your wishes indicated.

- \_\_\_\_\_ Please perform whatever services the doctor deems necessary for the best care of my pet until someone can be reached. This includes only non-elective treatments and necessary diagnostics.
- \_\_\_\_\_ I authorize up to (check one and indicate amount) \_\_ \$100 \_\_ \$200 \_\_ \$\_\_\_\_\_ in medical care for my pet(s) until someone can be reached.
- \_\_\_\_\_ Do not administer any medical treatment until specific authorization is given. I understand my pet will NOT be treated.

### Lodging Pet's Personal Belongings

While we do our best to return items left with your pet at the time of check-out, occasionally items can be misplaced or damaged. We cannot accept responsibility for items that may be lost or damaged while your pet is lodging. If you would still like to leave any personal belongings, please provide us with a list below:

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## Health Questions

Does your pet have any medical conditions we should be aware of?

\_\_\_\_\_  
Has your pet shown any signs of illness or experienced any symptoms in the last 10 days? (Coughing, sneezing, diarrhea, vomiting, etc)

\_\_\_\_\_  
Is there other pertinent information we should know about your pet? (Afraid of thunderstorms, separation anxiety, dog aggressive)

## Lodging Stay Enrichments

An additional page was provided for you with the additional lodging services we can provide for your pet during their stay. All dogs will receive 4 walks per day and cats receive time in the kitty park and a coat brushing (provided your cat permits). We will provide your pet with any additional services you choose. If your pet does not enjoy the activities selected, we may provide alternative enrichments at our discretion.

## Authorization for Release of Pet to a Person Other Than Owner

If someone other than the owner will be picking up a pet from boarding, please let us know at time of check-in. We will not release pet to anyone other than the owner without prior authorization. Payment for lodging is still required at time of pick up.

Person's Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

## Abandoned Animals Protocol

No pet shall be released until all charges are paid in full. The pet owner agrees to notify NVC Pet Resort staff in advance if there is any change in the departure date and time. Any pet left unclaimed for (7) days from the scheduled checkout date shall become the property of NVC. Fees incurred for the care of unclaimed pets will be turned over to collections. The pet owner or his agent agrees to pay reasonable legal fees and costs incurred by NVC in the collection of outstanding bills. The owner or his agent also agrees to pay for any site damages beyond normal wear and tear incurred by his pet(s).

## Healthy Environment

In order to maintain a healthy and "flea free environment", your pet will be checked for fleas upon admission. If fleas are present, your pet will be treated with flea medication (at the Doctor's discretion) at your expense. All lodging guests are required to be current on required vaccinations and a fecal analysis.

Neffsville Veterinary Clinic (NVC) agrees to exercise due and reasonable care and to keep the premises sanitary and properly enclosed. Pet(s) will be fed, watered regularly, and housed in safe, clean quarters. The NVC Pet Resort is staffed with attendants from 6am to 9pm. **We do not have an attendant overnight.**

The services provided are done so without liability for loss or damage from disease, death, running away, theft, fire, and from injury or damage done by animals to people, other animals (including bites, scrapes, lacerations, or puncture wounds), property, or other unavoidable circumstances. Diligence and care have been exercised in preparing a safe facility for pets. The undersigned releases NVC, its owners, and employees from all risks and damages which may occur during lodging. Employees reserve the right to separate or move above pet(s) to another area of the facility should they deem it necessary, and this may incur additional charges. **Neffsville Veterinary Clinic will not be held responsible for any lost, damaged, or soiled items.**

Check-in / Check-out times:	Monday-Friday	8 am to 11 am	or	4 pm to 7 pm
	Saturday	8:30 am to 11 am	or	3 pm to 5 pm
	Sunday			3 pm to 5 pm <b>only</b>
<b>Outside of these times we are caring for our lodging guests and appreciate your cooperation.</b>				

I have reviewed and concur with all check-in information. I agree to pay for the above selected services and nightly lodging.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_